

NEW YEAR'S EVE TERMS & CONDITIONS 2021

Accommodation Bookings

For all room reservations, a deposit equivalent to the value of the first night's stay will be payable to secure the booking. We will require a credit card number, expiry date, and the last three numbers of the security code on the reverse, name on the card.

The special New Year's Eve accommodation rate will only be available to guests who have also booked (and paid a deposit for) New Year's Eve Dinner.

New Year's Eve Dinner (residents and non-residents)

50% deposit due at the time of booking. Full payment is due by the 20th December 2021. This deposit is separate from any deposit paid towards an accommodation booking,

Amendments and Cancellations

We appreciate that in the current climate, your circumstances may change at short notice. With this in mind, we will aim to be as flexible as we can.

- Should your booking have to be cancelled due to government enforced Covid restrictions, you will be refunded in full.
- Should you choose to cancel your room booking for any reason prior to 29th December 2021, your deposit can be transferred to another booking to stay before 1st December 2022.
- Should you choose to cancel your New Year's Eve Dinner booking for any reason prior to 20th December 2021, your deposit can be transferred to another Dinner or Lunch Reservation, on a date of your choice before 1st December 2022.
- Should you choose to cancel your New Year's Eve Dinner booking for any reason once full payment has been made, your deposit will be lost and the remainder can be transferred to another Dinner or Lunch Reservation on a date of your choice before 1st December 2022.
- Should you choose to cancel your New Year's Eve Dinner booking for any reason, at any time, and you have also booked the special New Year's Eve accommodation rate and still wish to stay, your accommodation booking will be transferred to the standard accommodation rate for New Year's Eve.

Details and Prices

All details and prices are correct at the time of going to press, but may be subject to alteration. Once a confirmed booking has been made, in the unlikely event of any significant programme changes or a price-changes, you will be advised as soon as possible. All prices include VAT at the current rate.

Special Needs and Dietary Requirements

Please notify the hotel if any of your party have any additional needs or dietary requirements when making your booking.